



Dear Valued Customer:

ABB Optical Group is always optimizing and enhancing our technology to provide you with the most convenient way to place orders and access tools and services. We will soon be introducing ABB 1Click, our upgraded online account login platform. By navigating to just one website and logging in with just one account, all of your current and future ABB services will be available to you with just one click.

In order for you to have the best user experience with ABB 1Click, it is important that you verify and/or update the web email address we have on file for you. If the email we have on file for you is incorrect or is not up to date, you will not be able to log into ABB 1Click once we launch the new sign-on page and disable the current system. Instructions for this process are included below.

Customers Who Log in Through ABB Contact Lens

Please update your email address by logging in to ABB Contact Lens. Click on Account located in the top right corner of the screen, and ensure your email address is updated and current. If it is not, please enter the correct email address in the field and click Update Email. If you access ABB Labs through the ABB Contact Lens ordering portal, you can navigate to ABB Labs as you normally would after updating your email address.

Customers Who Log in Through ABB Labs

Please update your email address by selecting My Account. Click on Manager Users, and then ensure your email address is updated and current. If it is not, please enter the correct email addresses for each user's profile. You can also delete user profiles that are not utilized.

Visit www.abboptical.com now to verify and/or update your email address.

In the weeks ahead we will share more detailed information regarding the exciting changes ahead and the improvements you can expect to experience with ABB 1Click. If you have questions or require assistance, please contact our Customer Success team at 800.852.8089, Monday - Friday 8:00 AM to 9:00 PM ET.

Thank you for your continued support and business. We are committed to delivering you the products, services and solutions to ensure that your future is in focus.

A handwritten signature in black ink that reads "Karen Hobbs". The signature is written in a cursive style with a long horizontal flourish at the end.

Karen Hobbs
Vice President, Customer Success